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FAX NO : (703) 872-9306
TO : Commissioner for Patents
Mail Stop: Amendment
FROM : Michael J. Marcin
DATE : January 12, 2005
SUBJECT : Response to Office Action
Serial No. 09/738,786

NUMBER OF PAGES INCLUDING COVER : 8

MESSAGE:

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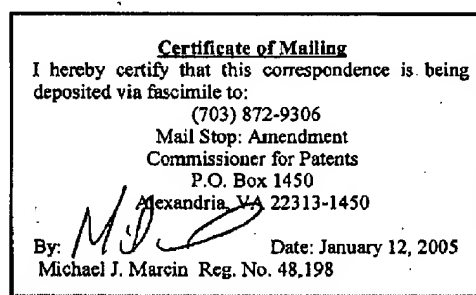
[40101/01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Kevin McCOMBE et al.
Serial No. : 09/738,786
Filing Date : December 15, 2000
For : SYSTEM AND METHOD FOR MANAGING CLIENT PROCESSES
Group Art Unit : 2155
Examiner : Bharat Barot

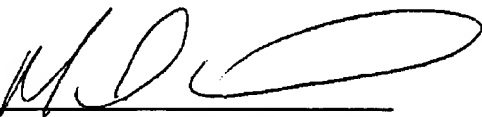
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**TRANSMITTAL**

Transmitted herewith please find a Response to the Office Action dated October 13, 2004. No fees are believed to be required. However, the Commissioner is hereby authorized to charge the **Deposit Account of Fay Kaplun & Marciniak, LLP No. 50-1492** any additional required fees. A copy of this paper is enclosed for that purpose.

Dated: January 12, 2005

By: 
Michael J. Marciniak (Reg. No. 48,198)

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RESPONSE

In response to the Office Action dated October 13, 2004, Applicants hereby submit the following remarks.